

For Android[™] 6.0.1

Enterprise Mobility PM66 User Manual

User Manual

Please note your phone is battery-embedded design with removable battery and battery cover. Unauthorized personnel are strictly prohibited from disassembling the phone. Make sure to use only the power adapter (5V 2A Output AC/DC) that came with PM66.

In case your phone does not work as expected, you are strongly recommended to restart it by pressing and holding the power button for at least 12 seconds until the startup screen appears. If your phone has encountered a serious error and cannot be recovered, you should reset your phone to factory settings by using the menu, either "Backup & Reset", or "Factory Reset". For more details, please refer to "Factory data reset" section on page 42

Note: Please be cautious while performing the factory data reset. Because this will erase personalized settings and data saved in your phone, such as SMS, Contacts, Music, etc.



www.sar-tick.com

Body-worn Operation

This device was tested for typical body-worn operations with the front & back of the phone kept 0.2 inches (0.5 cm) between the user's body and the front & back of the phone. A minimum separation distance of 0.2 inches (0.5 cm) must be maintained between the user's body and the front & back of the phone. Any belt clips, holsters, and similar accessories containing metallic components may not be used. Bodyworn accessories that cannot maintain 0.2 inches (0.5 cm) separation distance between the user's body and the front & back of the phone, and have not been tested for typical body-worn operations should be avoided.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Rev 03

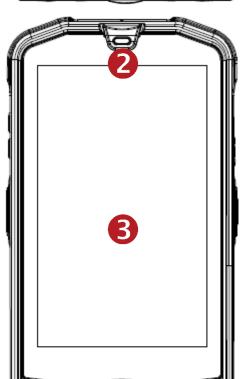
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Major Parts

Getting Started







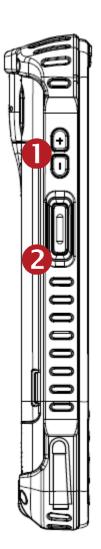
- 1. Barcode Scanner
- 2. Speaker

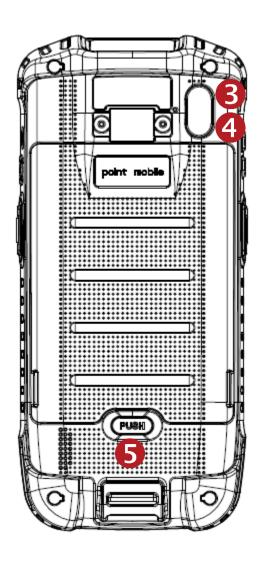
3. Touch Screen

- 4. Pogo pin connector
- 5. micro USB

Major Parts

Getting Started







- 1. Volume Key
- 2. Scanner Trigger
- 3. Flash Light
- 4. Camera
- 5. Battery Cover Lock
- 6. 3.5mm Audio Jack
- 7. Power Key
- 8. Scan Trigger Key

Accessary

AC/DC adapter



LCD protection film



Getting Started

Plug (US/ EU/ UK)



Li-ion battery

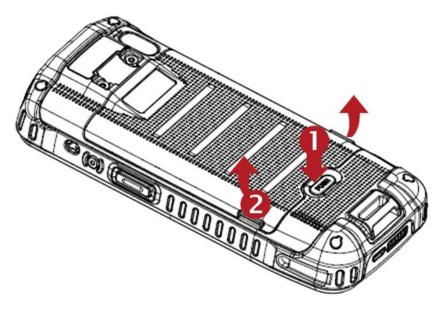


Setup PM66

Getting Started

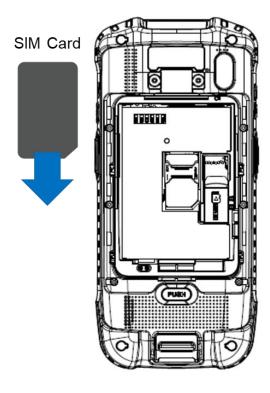
Remove the Battery Cover

- 1. Press "Battery Cover Lock" button
- 2. Pull up the Battery Cover from bottom side area



Insert SIM card

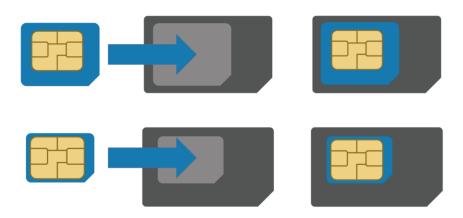
- 1. Insert the SIM card into the slot. (Gold contact should face down)
- 2. To remove the card, gently slide it out of the slot.



Setup PM66

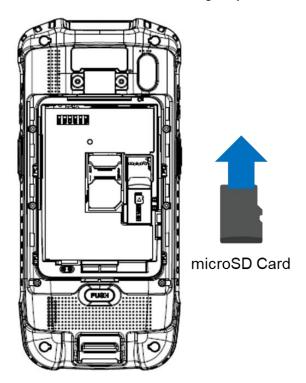
Getting Started

Note: Your device only supports SIM cards. Do not attempt to insert other SIM types such as "Micro" and "Nano" SIM card, this may cause damage to your device. If you have to use different SIM card types, please use "SIM adaptor".



Install and Remove the microSD card

- 1. Insert the microSD card into the slot (Gold contact should face down).
- 2. To remove the microSD card, gently slide it out of the slot.



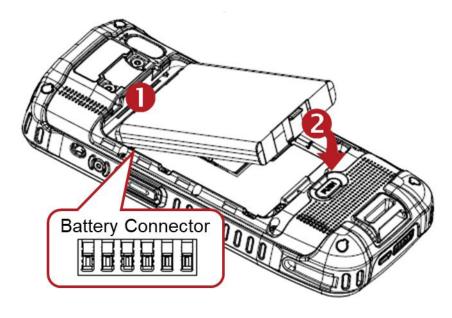
Note: To avoid data loss and SD card damage, please ensure the SD card is unmounted from Android system "Settings – Storage - Unmount SD card"

Setup PM66

Getting Started

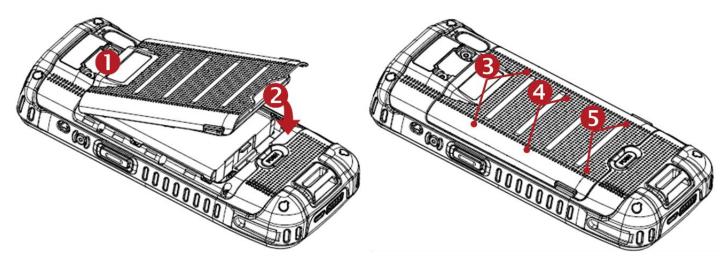
Insert the Battery

Insert "Battery" from top area first and then put in bottom area. Make sure battery contact "Battery Connector"



Close the Battery Cover

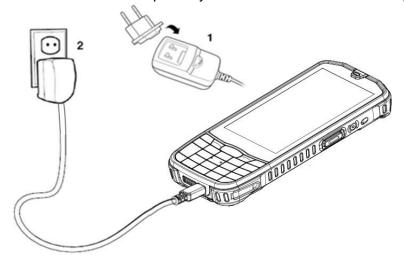
Insert "Battery Cover" from the top area first and then put in bottom area. Press battery cover with both hand firmly



Charge PM66

Getting Started

1. Connect the AC/DC adaptor to your device and wall socket respectively



2. LED indicator will display charging status.

Steady Red	Battery is charging or Battery level is low
Blinking Red	Battery level is critical low
Steady Green	Battery is fully charged

Blinking Red and Green Battery is removed or fail to recognize

PM66 Battery Specification

Standard Battery	3.85V, 4,100mAh
Backup Battery	3.7V, 60mAh

Charging time Standard Battery : About 6hours

Note: Always use an original charger and cable from the Point Mobile. Other chargers and cables may damage PM66. In addition, make sure connector, charger, cables are not wet.

Turn On/Off PM66

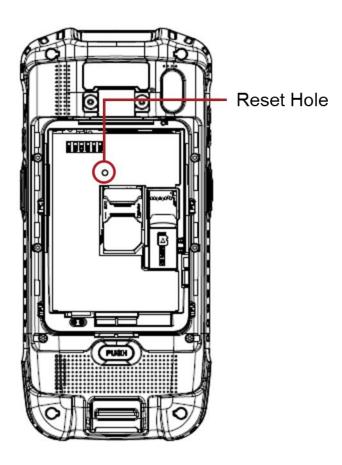
Getting Started

Turn On

- 1. Press and hold down the "Power Key" for a few seconds.
- 2. When PM66 enter to the boot mode, it will display "SMART BEYOND RUGGED" logo with short vibration
- 3. Release the "Power Key" and wait until PM66 finish booting

Note: If you cannot turn on your PM66, try below steps

- To turn on PM66, battery needs to be charged certain level. Please charge first
- Press and hold the "Power key" for 12 seconds to force reboot
- Press and release the "Reset Hole" and then turn on PM66 again



Turn Off

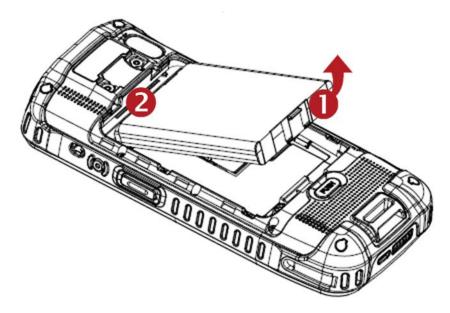
- 1. Press and hold the "Power Key" until you see the power menu
- 2. Among the menu, tap "Power Off"

Hot swap the battery

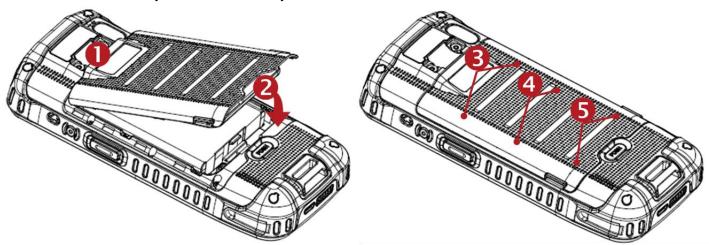
Getting Started

When battery level is low, you can replace the battery without turning off and on PM66.

- Remove the Battery and replace to another one.



- Make sure the battery cover closed firmly.



- Press the Power Key to use PM66 again.

Use a keypad

Learning the basics

Power key

Press

- Lock the screen / Light up the screen.



Press and hold

- Display the power menu "Power Off / Reboot / Airplane mode"

Press and hold for 12seconds

- Forced to reboot

Press the "Power" key and "Volume Down" key together

- Screen capture

Volume keys

In general



- Adjusts the ringtone volume or "Mute" the ringtone of an incoming call.

In call mode

- Adjusts the earpiece or headset volume.



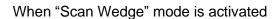
In Music / Video / Streaming

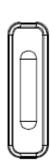
Adjusts the media volume.

In camera preview

- Take the photo by pressing Volume Up or Down key.

Scanner Triggers





- By pressing, PM66 scan the barcode.

Using a keypad

Learning the basics

Front panel (Touch Key)



Recent Apps key

Press to see recently used apps.

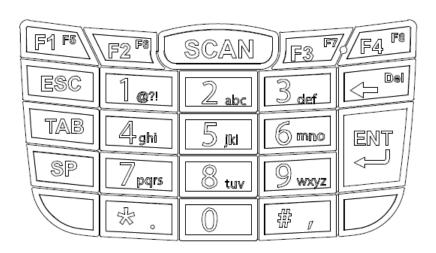
Home key

- From any apps or screens, press to return to the Home screen.

Back key

- Press to go back to the previous screen, or to close a dialog box, options menu, notification panel, etc.

Key Pad



Use a touch screen

Learning the basics



Touch

One-finger press



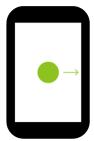
Double touch

One-finger press, lift, one-finger press, lift for "Zoom in"



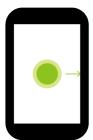
Long press

One-finger press, wait, lift for "Select an item"



Drag, Swipe, or Fling

One-finger press, move, lift for "Scroll" or "Tilt"

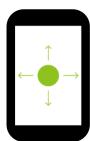


Long-press drag

One-finger press, wait, move, lift for "Pick up and move" or "select multiple items"

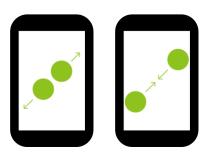
Use a touch screen

Learning the basics



Scroll

Vertical or horizontal swipe in a single direction



Pinch Open & Close

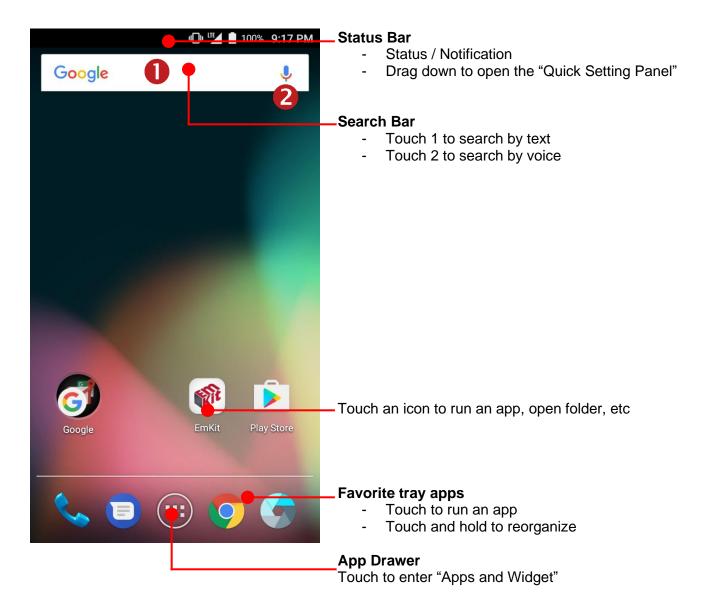
Two-finger press, move outwards and inwords, lift for "Zoom in and out"



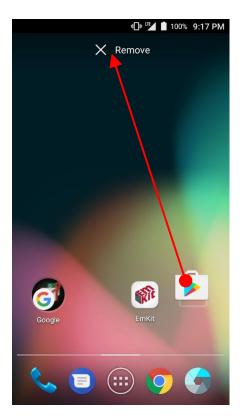
Rotate

When PM66 is turning sideways, screen orientation is changing

Learning the basics



Learning the basics





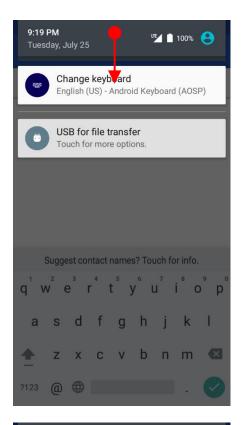
Remove the app icon from home screen

- Long press the app icon and then drag it to the "Remove" area and then release

Create "App Folder"

- Long press the app icon to other app icon. This will create the "App Folder"
- To set the folder name, touch the "Unnamed Folder" and rename it

Learning the basics



Notification panel

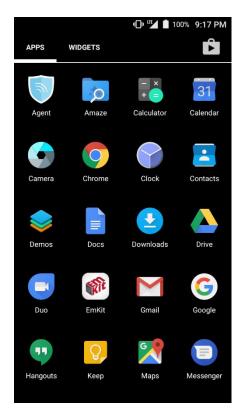
When there are notifications from the Android (system) or the App, you can check details by drag down the "Status Bar".



Quick setting panel

You can access "Quick setting panel" by drag down the "Notification panel". You can enable / disable functions or change modes easily.

Learning the basics





By touching the "App drawer" icon, the "Apps" and "Widgets"

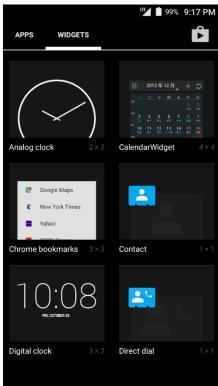
you can enter to

All installed apps are listed in the "Apps" tab, alphabetically

- Tap app icon to run.
- Long press, specific app icon to place to the "Home Screen".



 Long press, specific widget to place to the "Home Screen".



Status & Notifications Icons

Learning the basics

Status icons

G	GPRS connected	G	GPRS in use
E	EDGE connected	E A	EDGE in use
3 G	3G connected	3G +	3G in use
4G	4G connected	4G +	4G in use
	Signal strength	Δ	No signal
R	Roaming	†	Airplane mode
X	No SIM card installed		
•	WLAN is on	•	Connected to a WLAN network
*	Bluetooth is on	**	Connected to a Bluetooth device
	Battery is full	ì	Battery is partially drained
	Battery is low	Ī	Battery is very low
Ū	Battery is charging		
9	GPS is on	Ö	Alarm is set
2	Speaker phone is on	Q	Headset connected
1 	Vibrate mode/ Mute	*	Phone mic is mute

Status & Notifications Icons

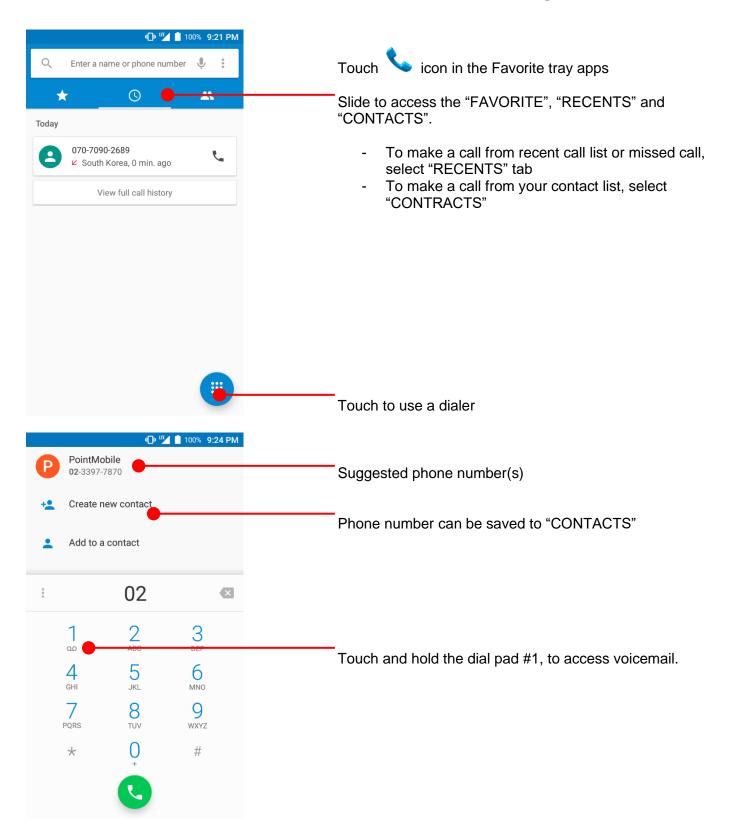
Learning the basics

Notification icons

~	Missed call		New SMS or MMS message
~	New Email	0 T	Connected to VPN network
	Upcoming event		Screenshot captured
**	Preparing SD card	A	SD card removed, unexpectedly
	OTG device connected		
1	File uploaded		File downloaded
—	There are more notifications	=	Other input method available

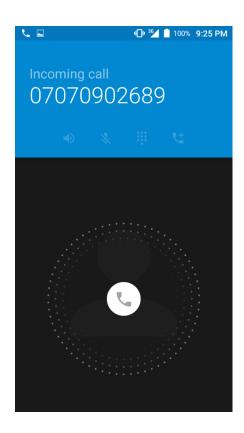
Make a call

Learning the basics



Make a call

Learning the basics



You can answering or rejecting a call by sliding the phone icon

Slide the icon to the right direction in order to answer the call

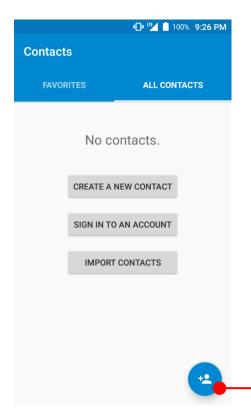
Slide the icon to the left direction in order to reject the call

Slide the icon upwards to reject the call and send a preset message to the caller.

Tip: To mute the ringtone volume of an incoming call, keep press the "Volume down" key or turn your PM66 over

Add to a contact

Learning the basics



Touch "App Drawer" icon and then icon

CREATE A NEW CONTACT

- You can manually create the new contact

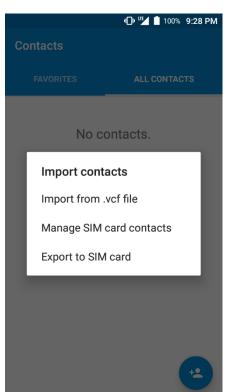
SIGN IN TO AN ACCOUNT

You can sync with your contacts in the Google account.

IMPORT CONTACTS

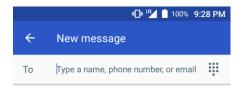
 You can import contact in the storage (.vcf file) or SIM card

Touch to add a new contact

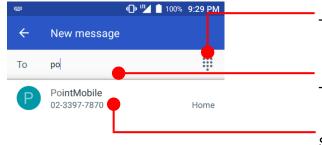


Send a message

Learning the basics



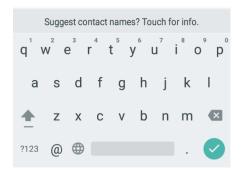
Touch icon in the Favorite tray apps



Touch to use a dialer

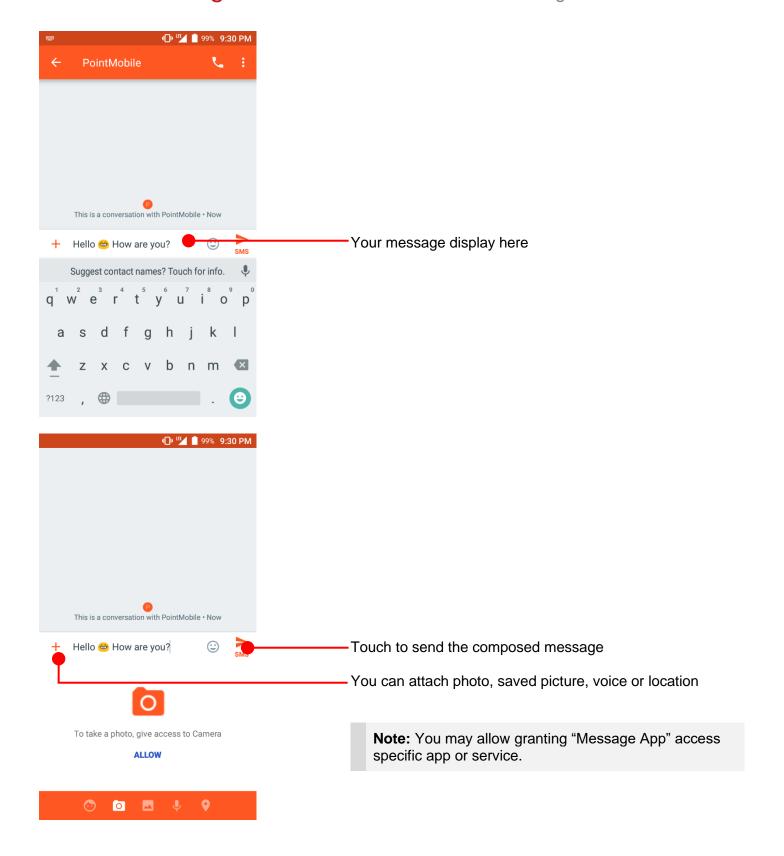
Touch to type a name, phone number or email

Suggest contact display here. Touch "Contacts" to compose a message



Send a message

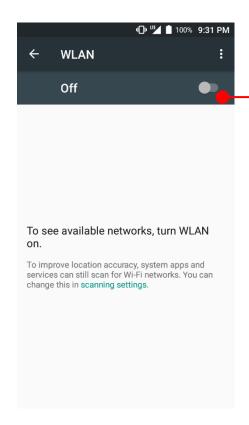
Learning the basics

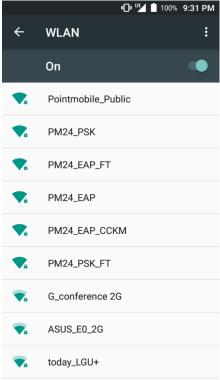


"Settings" and then

Connect to your Wi-Fi network

Learning the basics





You can see nearby Wi-Fi network. Each AP's SSID information listed by signal strength

Icon means: Open Wi-Fi network. You don't need to enter the password



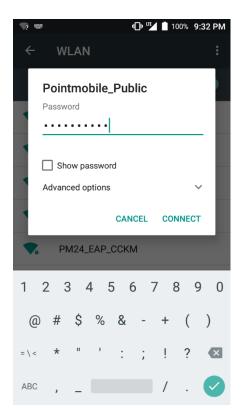
Touch "WLAN"

Touch to turn On / Off the W-Fi

Icon means: Secured Wi-Fi network. To connect this Wi-Fi, you need to enter the password

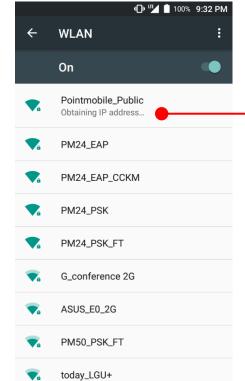
Connect to your Wi-Fi network

Learning the basics



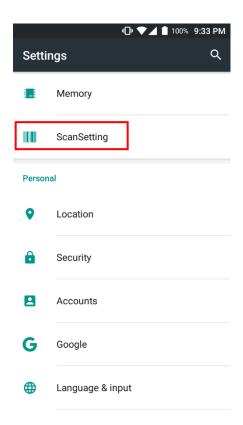
Touch SSID, which you want to connect.

To connect to secured network, enter the password



Your PM66 is obtaining the IP address from selected AP

Scanner Settings



Default setting of Scanner is "Off" To use the Scanner,

- Touch EmKit and then "ScanSetting"
- Touch "App Drawer" "Settings" and then "ScanSettings"

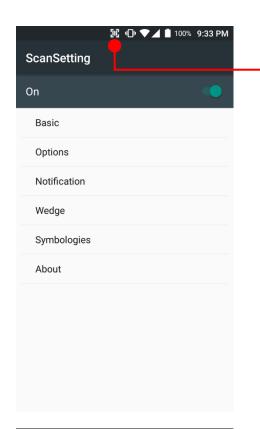
ScanSetting

Off

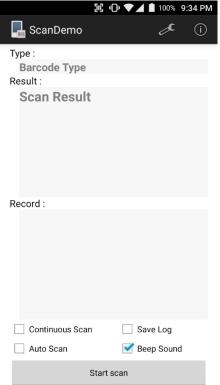
For the setting menu, turn your scanner on.

Touch to turn on the Scanner

Scanner Settings

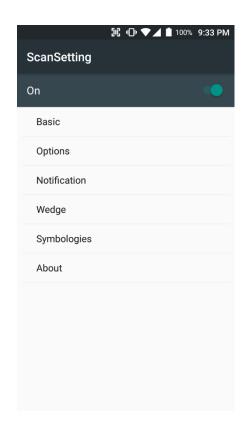


Now you can see "Scanner" icon in the "Status Bar"



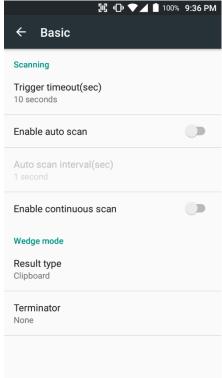
Note: When "Scanner" turned on, you can scan the barcode with "ScanDemo" in the EmKit

Scanner Settings



Scanner setting details

Scanner setting consist with "Basic", "Options", "Notification", "Wedge", "Symbologies", and "About"

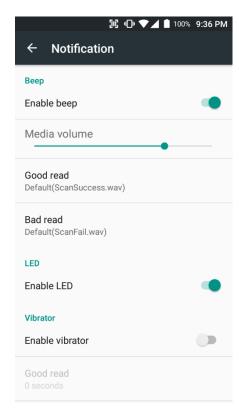


In the "Basic", you can set "Scanning" option and "Wedge" mode option

In the "Scanning menu", you can change Scanner's trigger time out and set "Auto scan" & "Continues scan"

In the Wedge menu you can change, decode scan data's result type handling "User Message", "Keyboard Event", "Clipboard' or 'Intent Broadcast'. Also you can set "Terminator" – "Space", "Tab", "LF" or "Tab & LF"

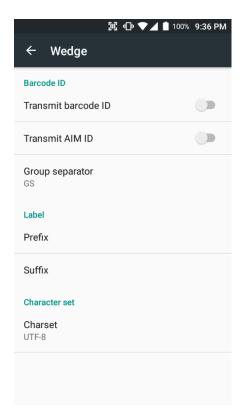
□ □ ▼ ■ 100% 9:36 PM **Options Options** Enable center window Center window tolerance Decode mode Quick Omni Delay before decoding(sec) 0 seconds Inverse 1D mode Regular Type Only Power save mode Power save timeout(sec) 60 seconds Enable aimer



Scanner Settings

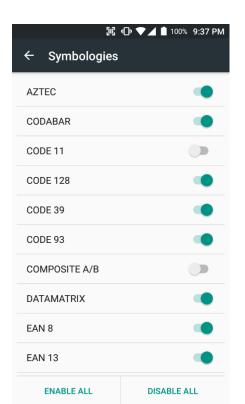
In the "Options", you can enable / disable the "Center Window", set "Decode mode", "Power save mode" and enable / disable "Aimer" & "Illumination"

In the "Notification", you can set notification option. You can change the volume level, notification sound, LED and vibration option



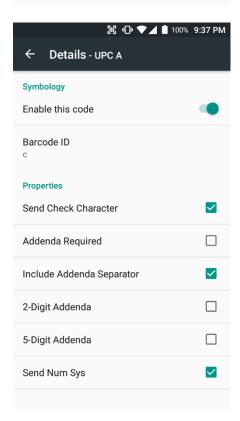
Scanner Settings

In the "Wedge", you can enable / disable "Barcode ID" and "Aim ID", set "Group separator", "Prefix" & "Suffix" and "Character set"



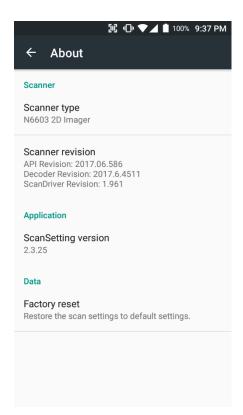
Scanner Settings

In the "Symbologies", you can enable / disable specific barcode.



By touching each "Symbology" name, you can set detail option.

Scanner Settings



In the 'About', you can check your Scanner's information and restore Scanner's settings to default

Scan a Barcode

Scanner Settings

Example of good Barcode reading



Idle barcode scan
Please aim the middle of barcode





Even you aim the barcode slightly upper or down area or angle is slightly tilted, you can read the barcode



Point Mobile

Scan a Barcode

Scanner Settings

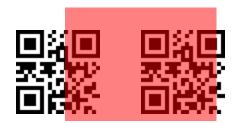
Example of bad Barcode reading



If you aim the barcode wrong direction or tilt too much, you can't read the barcode



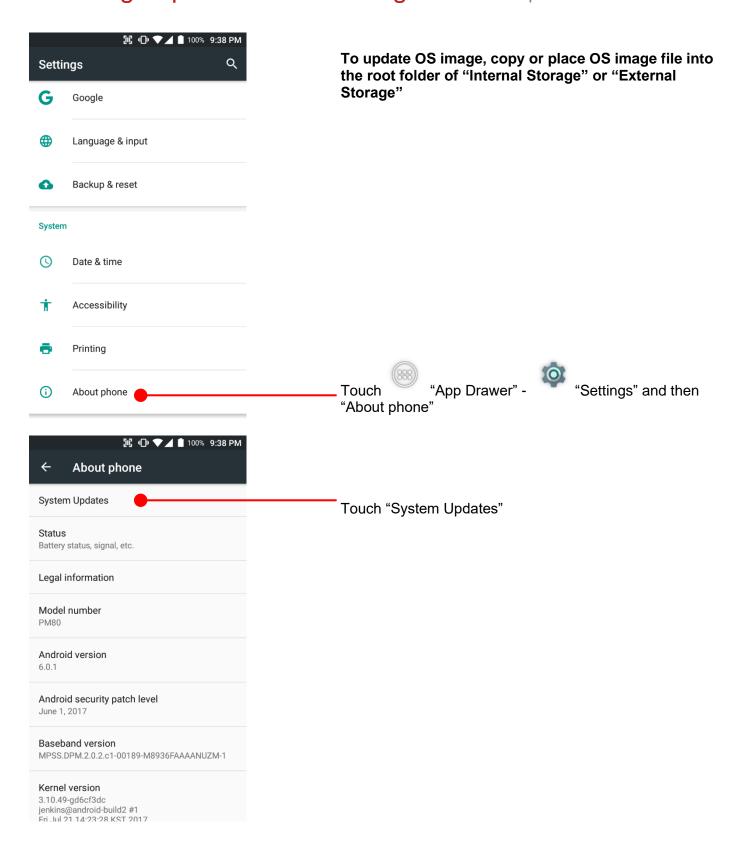




If you aim part of Barcode or aim two barcode together, you can't read the barcode

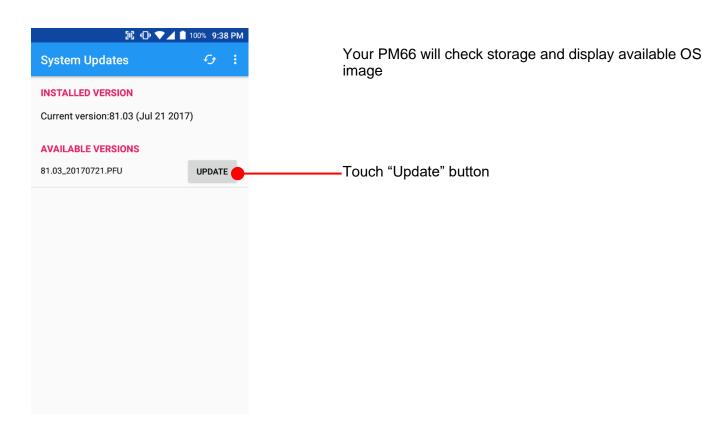
OS Image update from a Storage

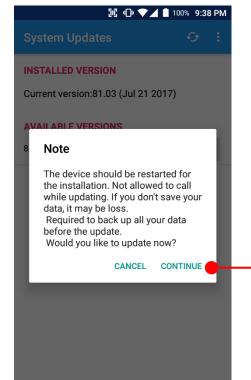
OS Update



OS Image update from a Storage

OS Update

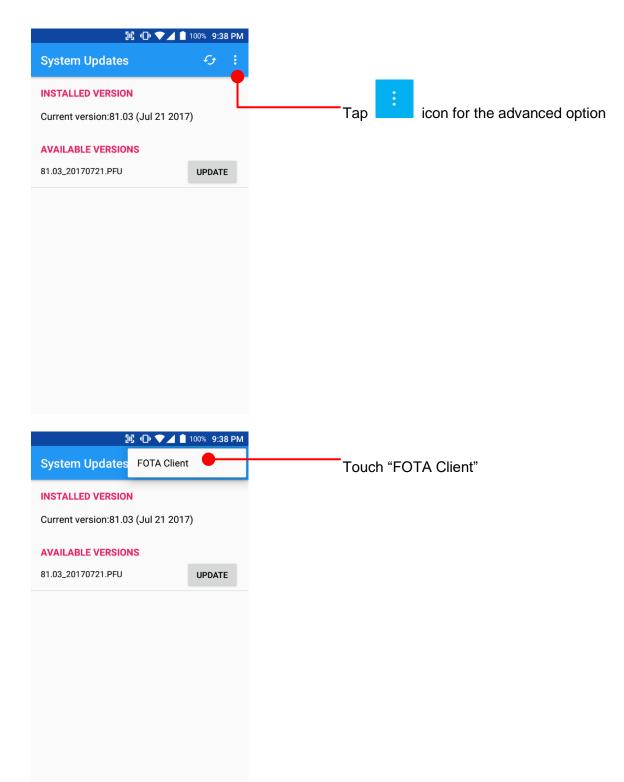




By touching the "CONTINUE" button, your PM66 start to update the OS image. During this time, you cannot use your PM66. Please save the data before start, the OS update process.

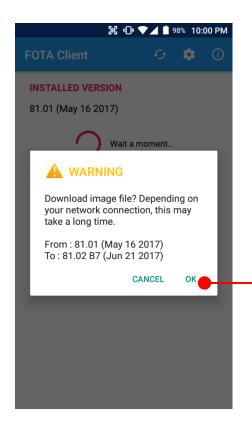
OS Image update from the FOTA

OS Update



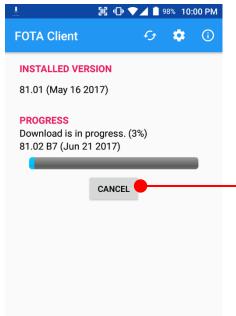
OS Image update from the FOTA

OS Update



PM66 will compare the OS image between FOTA server and current OS image. If there is newer OS image in the FOTA server, FOTA server will suggest downloading.

Touch "OK" to start download the image in the FOTA server

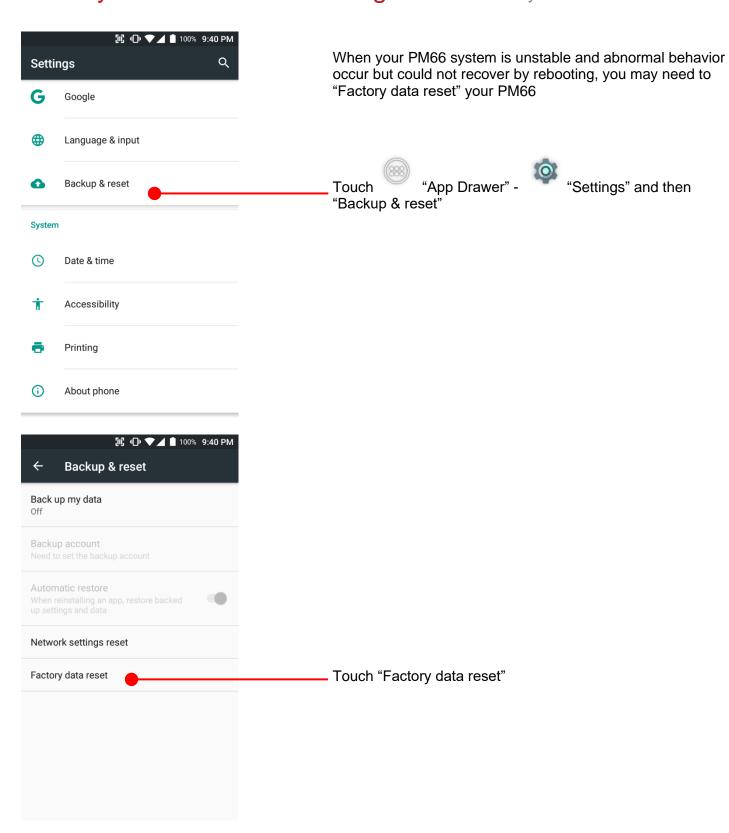


You can cancel OS image download process

Note: Default OS image download setting of FOTA Client is "Download over Wi-Fi only" Please connect to the nearby Wi-Fi network for FOTA service

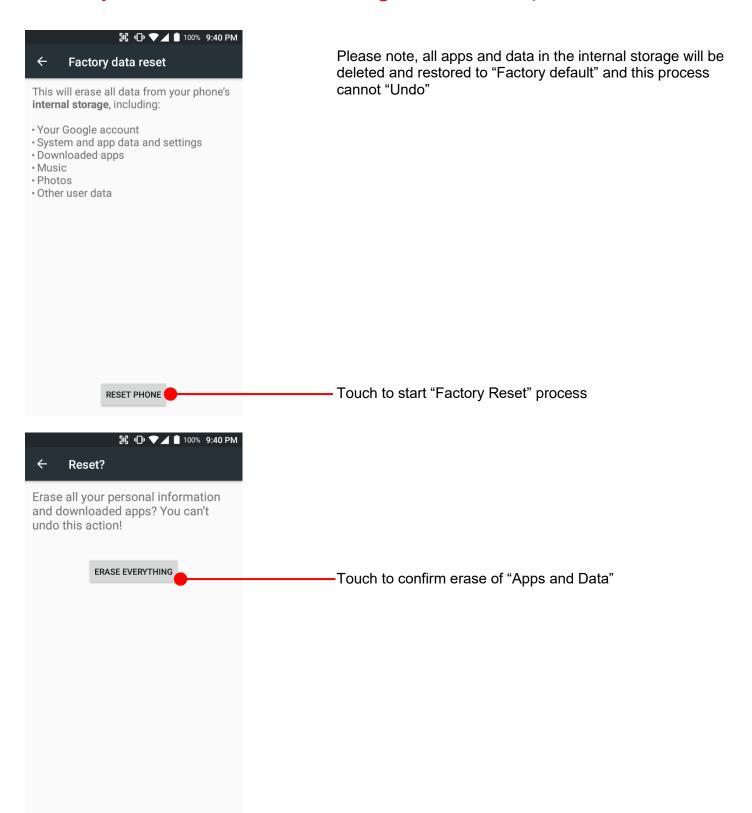
Factory data reset from Settings

Factory data reset



Factory data reset from Settings

Factory data reset



Force Factory data reset

Factory data reset



Force Factory data reset your PM66

You can perform "force" factory data reset your PM66. When your PM66 turned off, press "Power" + "Volume up" + "Home" button all together. After short vibration from your PM66, you may release the buttons.



PM66 enter to the "Android Recovery" mode. In this mode, "Volume up" is "Move Up" in the menu tree and "Volume down" is "Move Down" in the menu tree. "Power Button" is "Select"

Force Factory data reset

Factory data reset



Select "Wipe data/factory reset"



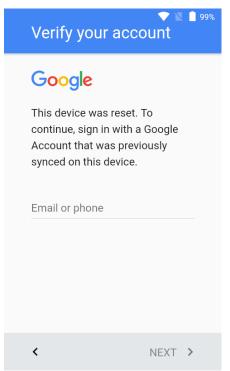
Select "Yes" to perform the "Factory data reset" After that, your PM66 start wiping the data

Force Factory data reset

Factory data reset



After data wiping, please select "Reboot system now" to finish the "Force Factory data reset" process



After Force factory reset, if PM Android Device locked by Factory Reset Protection, then please enter to Fast Boot mode and execute command

- fastboot erase config
- fastboot reboot

Note: Factory Reset Protection (FRP) is a security method that was designed to make sure someone can't just wipe and factory reset your device if you've lost it or it was stolen

Enterprise Mobility Kit

EmKit

Enterprise Mobility Kit - Truly, what Enterprise needs

Point Mobile announces new software solution – called "EmKit" is new software solution for enterprise mobility users. Our every Android device shall have EmKit pre-installed and every use can access them for free of charge*. EmKit offers truly-value-added advantages, for enterprise users, which are against consumer-centric & non-customizable smartphones. Every solution in EmKit is 100% compatible with Point Mobile Android GMS certified devices.

* Necessary MDM license subjects upon individual subscribers

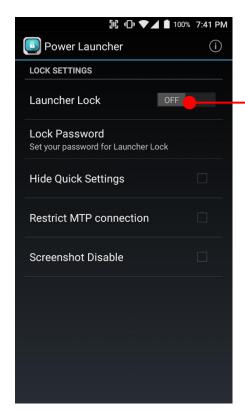


EmKit consist with "EmKit Secure", "EmKit Remote", "Emkit Tools" and "EmKit Demos"

- EmKit Secure "Lock Your Device"
- EmKit Remote "Mobile Device Management"
- EmKit Tools "Smarty Tools Ease Enterprise"
- EmKit Demos "Friendly For Programmers"

EmKit Secure

EmKit



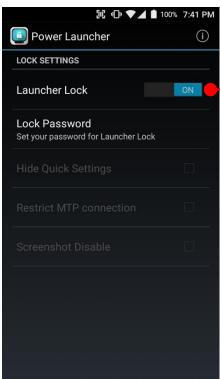
Power Launcher

You can lock your Point Mobile Android model's **Home Screen** and limit to access app drawer or specific function.

This function as known as **Kiosk mode**.

- Hide Quick Settings: Limit to access quick setting panel
- Restrict MTP connection : Limit to access Point Mobile Device's MTP connection
- Screenshot Disable : Disable screenshot capture in OS level

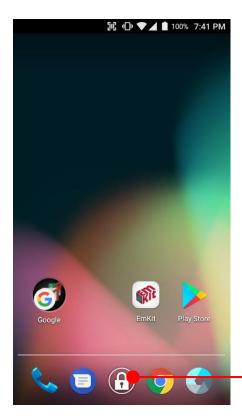
Restriction feature will be keep added.



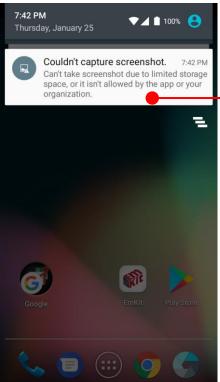
After restriction feature check, switch Launcher Lock to On.

EmKit Secure

EmKit



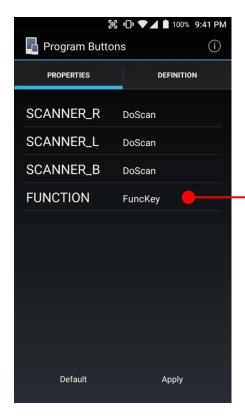
When Power Launcher is locked, operator could not access to **App drawer**.



-Example of **Screenshot Disable** restriction.

EmKit Secure

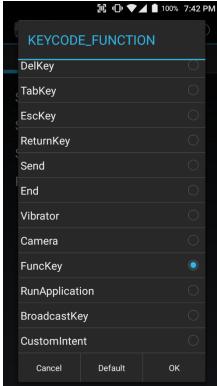
EmKit



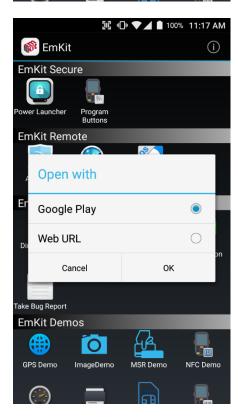
Program Buttons

You can assign Hardware buttons function to rich preassigned functions.

Also you can applying the customized KCM file (Key Character Map Files) here.



EmKit Secure Power Launcher Program Buttons EmKit Remote AirWatch MobiControl TeamViewer EmKit Tools Direct Clone Scan2Set ScanSetting System Information Take Bug Report EmKit Demos

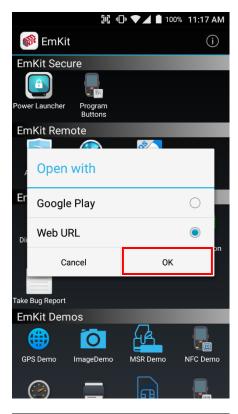


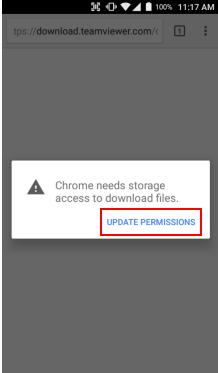
EmKit

To install the AirWatch agent to Point Mobile Android device, please touch AirWatch icon

App provides AirWatch agent install via Google Play or Web URL.

- Google Play method requires Google account login.
 AirWatch agent download and install managed by Google Play
- Web URL method requires user's manual installation





EmKit

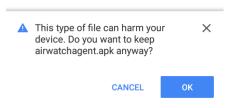
To install AirWatch agent from Web URL method, select Web URL and then **OK**

Web browser will download the apk file to the Point Mobile Android device. Before downloading, browser need permission to download apk file to the storage. Please touch **Update Permissions** button

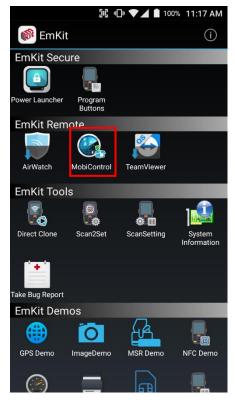
EmKit

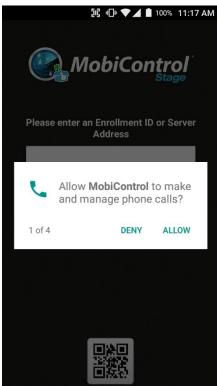


After permission update, web browser download the latest version of AirWatch agent apk file. Install this apk file to Point Mobile Android device.



Note: If you need to install specific agent version, please contact to AirWatch



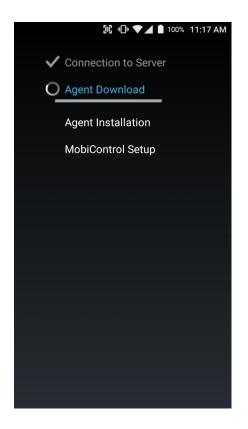


EmKit

SOTI Mobi Control installer is pre-installed to Point Mobile Android device. To start enrollment process, please touch MobiControl icon

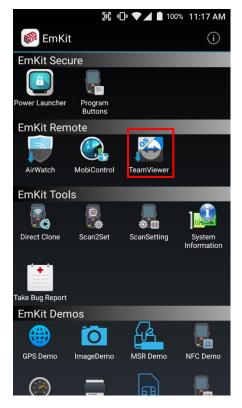
Mobi Control app request permission grant during enrollment process. Please allow it.

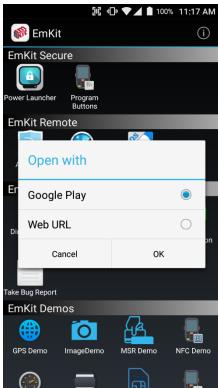
EmKit



After login, Mobi Control app communicate with SOTI server and then install the Mobi Control agent

Note: Agent version determine from SOTI console's setting. If agent version is incorrect after enrollment, please contact to SOTI



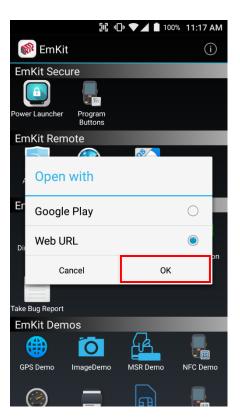


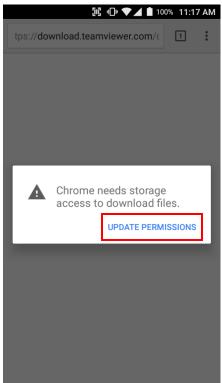
EmKit

To install the TeamViewer QS app to Point Mobile Android device, please touch TeamViewer icon

App provides TeamViewer QS app install via Google Play or Web URL.

- Google Play method requires Google account login.
 TeamViewer QS app download and install managed by Google Play
- Web URL method requires user's manual installation



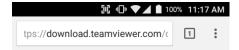


EmKit

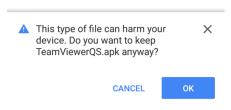
To install TeamViewer QS app from Web URL method, select Web URL and then **OK**

Web browser will download the apk file to the Point Mobile Android device. Before downloading, browser need permission to download apk file to the storage. Please touch **Update Permissions** button

EmKit



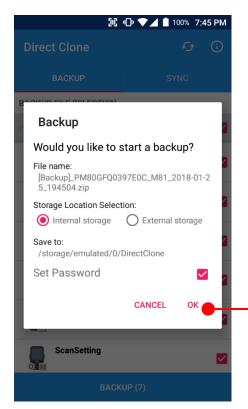
After permission update, web browser download the latest version of TeamViewer QS apk file. Install this apk file to Point Mobile Android device.



Note: If you need to install specific TeamViewer QS version, please contact to TeamViewer

EmKit Tools

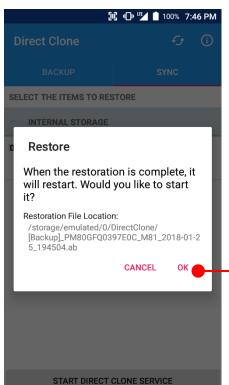
EmKit



Direct Clone

Create the **Master PDA** - backup your system settings and apps into a secured file. Without any network connection, Master PDA become a local server in your work place. Nearby Point Mobile device will automatically communicate with Master PDA and download the backup file and then **Restore**.

Create the backup file



Backed up file will restore your Point Mobile Android device.





Scan2Set

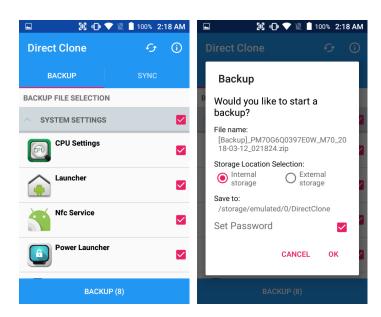
Scan2Set is designed for the network environment. Point Mobile Android device downloads the Direct Clone file from the FTP, Web server and Google Drive with just one QRcode Scan!

Scan your QR code and,

- Connect to your network
- Restore your PDA
- Work Managed Device setup

Step 1. Create Direct Clone Backup file

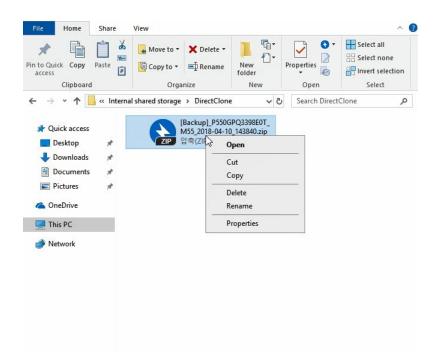
SCAN START



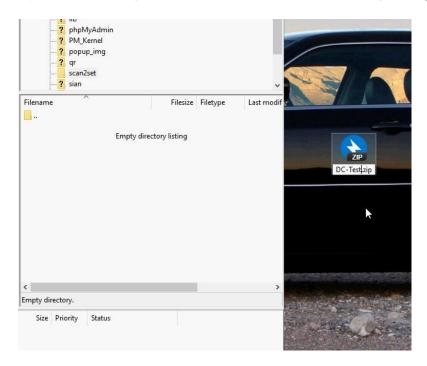
- Make a Direct Clone file from Master PDA device

Step 2. Upload Direct Clone file to your FTP site or Web server

- Copy the Direct Clone file from the Point Mobile Android device

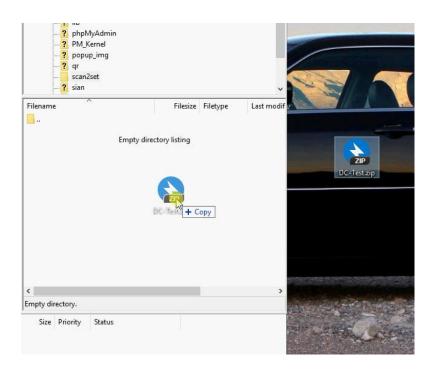


- Upload this file to your FTP site or Web Server. You may change file name

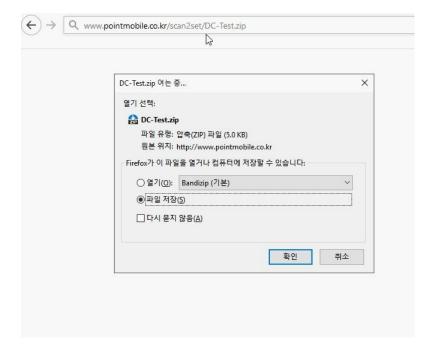


EmKit Tools

EmKit

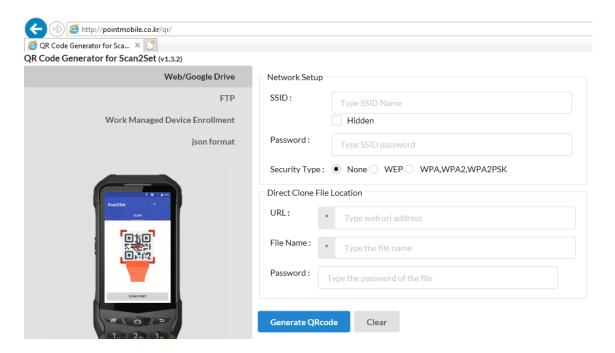


- After file uploading, please check the url first. File should be download with url address.

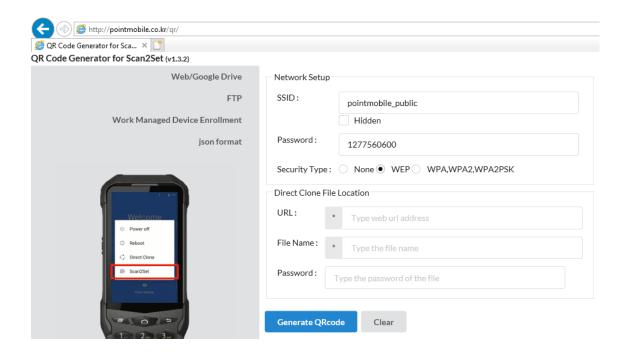


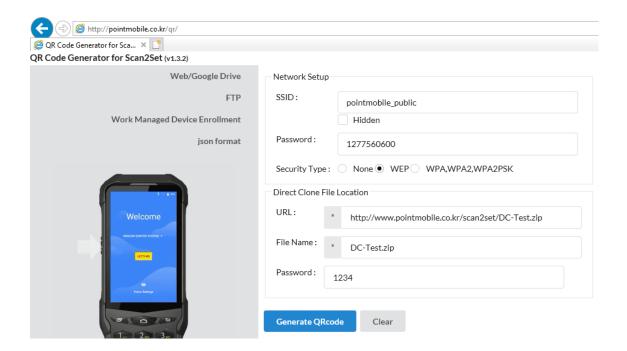
Step 3. Generate QRcode

- Access to Web QRcode generating site www.pointmobile.co.kr/qr



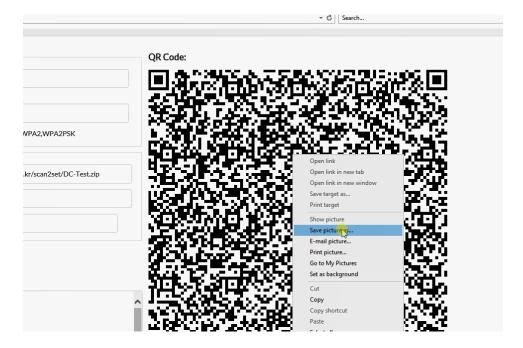
- Click Web/Google Drive menu
- Input Network information, Direct Clone file name and password





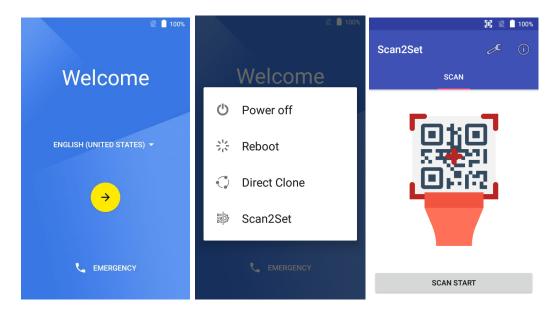
Note: Make sure put http:// or https:// in front of url address

- Click **Generate QRcode** button and save or print generated QRcode

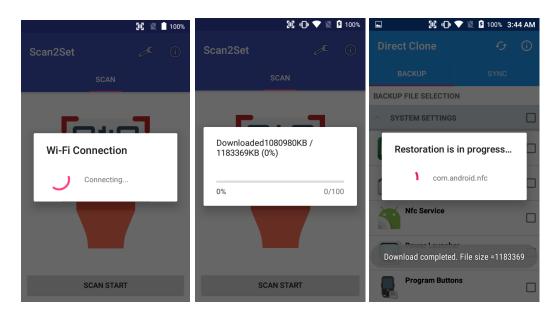


Step 4. Read QRcode in other PDAs

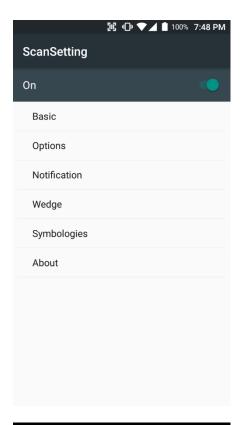
- Turn on your Point Mobile Android device.
- Press the Power Button, then you will see the Scan2Set in the menu



 Read the generated QRcode. Point Mobile Android device will download the file from the FTP site or Web server and restore Direct Clone file



EmKit Tools



EmKit

ScanSetting

You can set your PM80's scanner option with intuitive menu.

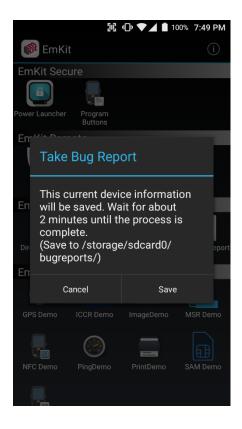


System information

All of SW and HW information available here and can save it to the file.

- Touch Save to file.
- devinfo.html file saved to root folder of the internal storage.

EmKit Tools

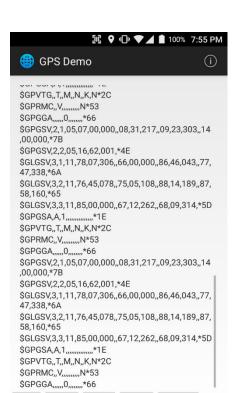


EmKit

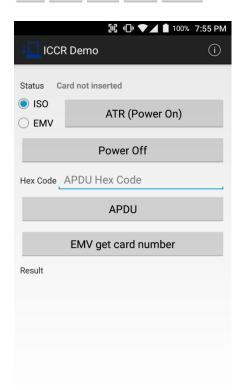
Take Bug Report

This function save logs and event to the internal storage. When you have a field issue, and need to contact service center, please find the reproduce step first.

- Reproduce the issue.
- After issue, reproduce, please run **Take bug report**.
- File will be saved to **bugreports** folder.
- Copy the file to the PC and then zip it to reduce the file size.
- Share bug report file to the service center or Point Mobile Support team with reproduce steps.



Settings



Signal

Position

NMEA

EmKit

GPS Demo

Developer can demonstrate or check Point Mobile Android model's GPS signal strength, Satellite info, NMEA info.

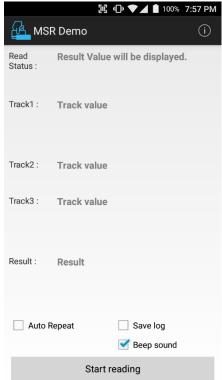
Some of demo app only available for specific Hardware feature integrated SKU (Stock Keeping Unit)

ICCR Demo

Developer can demonstrate or check Point Mobile Android model's payment solution.

Some of demo app only available for specific Hardware feature integrated SKU (Stock Keeping Unit)





EmKit

Image Demo

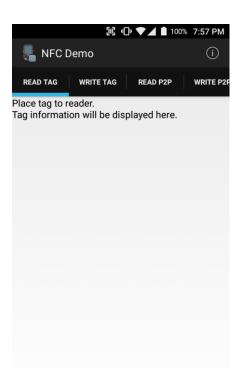
Developer can demonstrate or check Point Mobile Android model's 2D scanner's image taking solution.

Some of demo app only available for specific Hardware feature integrated SKU (Stock Keeping Unit)

MSR Demo

Developer can demonstrate or check Point Mobile Android model's IC card and Magnetic card reading solution.

Some of demo app only available for specific Hardware feature integrated SKU (Stock Keeping Unit)



EmKit

NFC Demo

Developer can demonstrate or check Point Mobile Android model's NFC Read/Write solution.

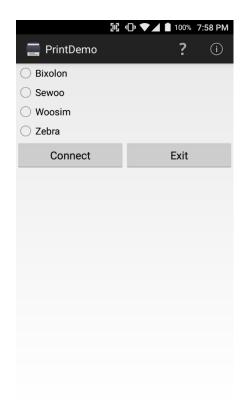
Some of demo app only available for specific Hardware feature integrated SKU (Stock Keeping Unit)



Ping Demo

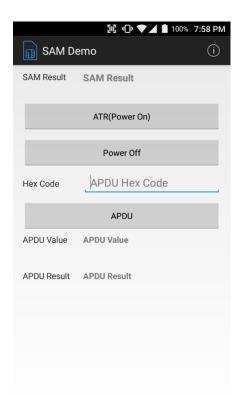
Developer can demonstrate or check Point Mobile Android model's ping test.

EmKit



Print Demo

Developer can demonstrate or check Point Mobile Android model's Bluetooth mobile printing solution.

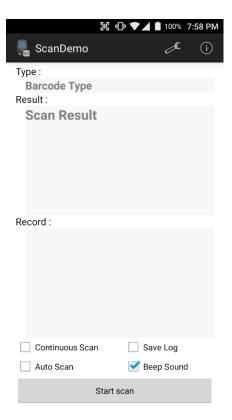


SAM Demo

Developer can demonstrate or check Point Mobile Android model's SAM communication.

Some of demo app only available for specific Hardware feature integrated SKU (Stock Keeping Unit)





Developer can demonstrate or check Point Mobile Android model's Scanner solution.

EmKit

Some of demo app only available for specific Hardware feature integrated SKU (Stock Keeping Unit)



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